

Issue 3

December 2018



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Exceptional
experience with
**Superfast Home
Internet**

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Terms & conditions apply on all packages and offers.

Offers are subject to availability and prices are subject to change.

Are you looking to buy a smartphone?

shop.batelco.com

You can purchase the latest smartphones through our online shop: shop.batelco.com. Products available on the website include smartphones, TVs, computers, tablets, cameras and much more!

Startup Mobile Postpaid Packages

Now you can enjoy great benefits of up to 1500 free local minutes and up to 22GB of free data, with our new startup Postpaid packages!

Mobile Packages	BD8	BD8	BD12	BD12	BD16	BD16
Contract	Non contracted	Contract 12 Months	Non contracted	Contract 12 Months	Non contracted	Contract 12 Months
Free Local Minutes to all Operators	500	500 +200 bonus	800	800 +200 bonus	1300	1300 +200 bonus
Data 4G LTE*	8GB	10GB	12GB	15GB	16GB	22GB
Bahrain WiFi access**	2GB FREE	2GB FREE	2GB FREE	2GB FREE	2GB FREE	2GB FREE
Local Call Rates	15 fils	15 fils	15 fils	15 fils	15 fils	15 fils
SMS Rates	30 fils	30 fils	30 fils	30 fils	30 fils	30 fils

*Once the threshold is consumed, the data session will stop. You may still enjoy using the Internet by adding any of the new top-up vouchers below.

**Bahrain WiFi - The first and the most advanced nationwide WiFi digital network in the Kingdom of Bahrain. Bahrain WiFi is a growing network of WiFi spots around Bahrain that help enhance connectivity. Look for Bahrain WiFi icon to connect to WiFi on the go around the kingdom and upgrade the way you communicate.

You may still enjoy using the Internet by adding any of the new internet top-up vouchers below.

Postpaid Top-up Vouchers	Threshold	Subscription Command to 88188
BD1	1GB	1GB
BD3	3GB	3GB
BD5	8GB	8GB
BD10	20GB	20GB

Smart Phone Devices

Device	Price
iPhone XS - 64GB	BD420
iPhone XR - 64GB	BD315
Samsung Galaxy Note 9	BD370
Huawei Mate 20	BD260
Huawei Mate 20 Pro	BD340

Our Favourites! With our Smart Packages



iPhone XR Smartphone

Display 6.1" | iOS 11 |
Camera: Back 12MP / Front: 7MP



iPhone XS / iPhone XS Max Smartphone

Display 5.8" | iOS 12 |
Display 6.5" | iOS 12 |
Camera: Back 12MP / Front: 7MP



Huawei Mate 20 Pro / Mate 20 Smartphone

Display 6.39", 538 PPI |
Display 6.53", 381 PPI |
Camera: 40MP + 20MP + 8MP
Camera: 12MP + 16MP + 8MP



Samsung Galaxy Note 9

Display 6.4" |
Android 7.1.1 (Nougat) |
Camera: Back 12MP / Front: 8MP

What is the quickest way to **block SMS**?

Simply, dial ***888#**

To stop receiving unwanted text messages (spam messages) from any sender ID, choose the 3rd menu option (Block SMS), where you can block, unblock and view your blocking list.

Prepaid SimSim Mobile Internet Package

Starting from BD7

Get your SIM card from your nearest Batelco shop



Terms and Conditions apply.

New Prepaid SimSim Packages

New Prepaid SimSim Packages	Weekly	Monthly
Price	BD3/week	BD6/month
Free Local Minutes	100 minutes	500 minutes
4G Data	1GB	6GB
Special International Rates	India 25 fils, Bangladesh 25 fils, Pakistan 40 fils, Philippines 50 fils, Sri Lanka 54 fils, Nepal 43 fils	India 25 fils, Bangladesh 25 fils, Pakistan 40 fils, Philippines 50 fils, Sri Lanka 54 fils, Nepal 43 fils
Activation	Send "W1" to 88188 or dial *200#	Send "M6" to 88188 or dial *660#
Deactivation	Send "DW1" to 88188 or dial *201#	Send "DM6" to 88188 or, dial *662#
Check Free Minutes	*122*109#	*122*110#

• Customers who activated their SimSim line before 16-Feb are eligible to subscribe to **additional packages**.
 • For usage above the stated threshold, customers can subscribe to any of our **data add-ons**.

Prepaid SimSim Refill Vouchers

Prepaid Vouchers	Credit	Validity Period
BD30	BD30	100 days
BD20	BD20	60 days
BD12	BD12	45 days
BD10	BD10	45 days
BD6	BD6	30 days
BD5	BD5	21 days
BD4	BD4	18 days
BD3	BD3	14 days
BD2	BD2	7 days
BD1	BD1	2 days

Prepaid SimSim Short Codes

Service	Add 1GB Data Bundle
Price	BD1
Activation	Send "V1" to 88188 or dial *911#
Service	Add 3GB Data Bundle
Price	BD3
Activation	Send "V3" to 88188 or dial *922#
Service	Add 8GB Data Bundle
Price	BD5
Activation	Send "V8" to 88188 or dial *933#
Service	Add 20GB Data Bundle
Price	BD10
Activation	Send "V10" to 88188 or dial *944#
Service	Subscribe to GCC 1 Day Roaming Package
Price	BD5
Activation	Send "GCC1" to 88188 or dial *973#
Service	Subscribe to GCC 7 Days Roaming Package
Price	BD10
Activation	Send "GCC7" to 88188 or dial *973#
Service	Subscribe to World 7 Days Roaming Package
Price	BD20
Activation	Send "WWW7" to 88188 or dial *973#
Service	Check Data Threshold
Price	Free
Activation	Dial *888*1*1#

Batelco **Live Chat** Service! Fast, Easy and Simple.

Skip the waiting lines to our Batelco Live Chat Service. Our agents are available 24/7 to solve any queries or to assist you with applying to any Batelco product or service.

Visit batelco.com today, and don't wait in the line!

SmartSaver

New bundles that will surprise you.

For BD10/month, get

- 10Mbps Fibre Home Internet
- Free 20GB Home Internet data
- Free 2GB mobile data
- Free 200 minutes on fixed line

To subscribe, visit **Batelco shops**



Terms and conditions apply.

Superfast Fibre Internet Packages

Superfast Fibre Packages	Monthly BD20*	Monthly BD30*	Monthly BD40*	Monthly BD50*	Monthly BD75*	Monthly BD150*
Package Speed	20Mbps	30Mbps	40Mbps	80Mbps	100Mbps	500Mbps
Upload Speed	2Mbps	5Mbps	5Mbps	10Mbps	10Mbps	50Mbps
Threshold (GB)	200GB Unlimited	300GB Unlimited	400GB Unlimited	500GB Unlimited	600GB Unlimited	1TB Unlimited
Bahrain WiFi access**	FREE	FREE	FREE	FREE	FREE	FREE
Unlimited YouTube & Weekend Internet	-	∞ Unlimited	∞ Unlimited	∞ Unlimited	∞ Unlimited	∞ Unlimited
Unlimited Netflix	BD5/month	BD5/month	BD5/month	BD5/month	BD5/month	BD5/month
Registration Fees	BD5	BD5	BD5	BD5	BD5	BD5

*1 year contract.

**Bahrain WiFi - The first and the most advanced nationwide WiFi digital network in the Kingdom of Bahrain. Bahrain WiFi is a growing network of WiFi spots around Bahrain that help enhance connectivity. Look for Bahrain WiFi icon to connect to WiFi on the go around the kingdom and upgrade the way you communicate.

Fast Internet Packages

Fast Packages	Monthly BD10*	Monthly BD12*	Monthly BD15*
Package Speed	10Mbps	10Mbps	14Mbps
Upload Speed	1.5Mbps	2Mbps	2Mbps
Threshold (GB)	70GB	100GB	140GB

Reach your customers anytime & anywhere with **Batelco Bulk SMS Service**

To subscribe, visit batelcosms.com.bh

Terms & conditions apply







What is the quickest way to refill **SimSim** lines?

Simply, dial ***888#** and choose the SimSim Services option from the menu. You can either refill or transfer credit to any other number.





Home Internet Packages without registration charge!

Exclusive offers available on interest-free installments, with payment periods of 24 months, only for Batelco Broadband customers.

Smart Office Enhance your office experience with great deals on smart office products.

iMac	MacBook Pro	Smart TVs	Tablets
 <p>iMac 21.5", 4K quad core i5 3.0GHz, 8GB, 1TB, HD 2GB</p> <p>24 months* BD22</p>	 <p>MacBook 12", dual m3 1.2 GHz, 256GB, SSD 8GB, HD615</p> <p>24 months* BD22.1</p>	 <p>Samsung 55", UA55NU7100</p> <p>24 months* BD11.6</p>	 <p>iPad mini 4, WiFi Cellular, 128GB</p> <p>24 months* BD7.6</p>
<p>iMac 27", 5K quad core i5 3.4GHz, 8GB, 1TB, FD4GB</p> <p>24 months* BD31.6</p>	<p>13" MacBook Pro Intel Core i5 256GB</p> <p>24 months* BD31.5</p>	<p>Sony 65", 65X7500F TV</p> <p>24 months* BD16.8</p>	<p>iPad Pro 10.5", WiFi Cellular, 256GB</p> <p>24 months* BD14.2</p>
<p>iMac 27", 5K quad core i5 3.8GHz, 8GB, 2TB, FD8GB</p> <p>24 months* BD40.8</p>	<p>15" MacBook Pro Intel Core i7 512GB</p> <p>24 months* BD49.2</p>	<p>Hisense 75", M7000UWG</p> <p>24 months* BD30.6</p>	<p>Microsoft Surface Pro 4, 256GB i7 8GB + Surface Keyboard</p> <p>24 months* BD19.9</p>

Smart Home & Business Enhance your living experience with great deals on smart home products.

Gaming Consoles	Business in a Box	Laptops	Smart Solutions
 <p>Nintendo Switch</p> <p>24 months* BD4.3</p>	 <p>POSBANK Apexa G</p> <p>Thermal Receipt Printer</p> <p>Cash Drawer</p> <p>Restaurant / Retails Software</p> <p>CCTV Solutions</p> <p>Time Attendance Machine – Biometric</p> <p>24 months* BD25</p>	 <p>Dell Inspiron 15-5570 Touch</p> <p>24 months* BD14</p>	 <p>Smart AC Controller</p> <p>24 months* BD0.5</p>
<p>PS4 1TB Black + 2 Controllers + 3 Games</p> <p>24 months* BD5.5</p>		<p>Dell Alienware 15</p> <p>24 months* BD43</p>	<p>Baby Wireless Camera</p> <p>24 months* BD0.4</p>
<p>XBox One X 1TB</p> <p>24 months* BD7.8</p>		<p>Dell Alienware 17</p> <p>24 months* BD43</p>	<p>Smart IP Intercom</p> <p>12 months* BD3</p>

*BD50 down payment.

What is the quickest way to know the **remaining data**?

Simply, dial ***888*1*1#** or visit portal.batelco.com/boost and keep an eye on your mobile data usage. You'll get more details about the used data, remaining data, and you can upgrade your package too.

Mobile Internet Devices

Available with our packages



Huawei Router B525

4G LTE Cat 6

Speed: 300 Mbps (DL) / 50 Mbps (UL)

WiFi: Up to 32 users



ZTE MF253v

4G LTE Cat 4

Speed: 150 Mbps (DL) / 50 Mbps (UL)

WiFi: Up to 32 users



D-LINK DWR-932C

LTE CAT 4

Speed: (DL) up to 150 Mbps

(UL) up to 50 Mbps



TP-Link M7350 MIFI

4G LTE Cat 4

Speed: 150 Mbps (DL) / 50 Mbps (UL)

WiFi: Up to 15 users

Postpaid Mobile Internet Packages

With Batelco 4G LTE get the instant access without waiting, streaming with no buffering, enhanced online gaming experiences, superfast downloads and upload speeds as well as improved cloud computing and M2M services.

Postpaid Mobile Internet Packages	Monthly BD10	Monthly BD15	Monthly BD20	Monthly BD30	Monthly BD45
12 Months Contract	20GB	40GB	80GB	130GB	300GB
24 Months Contract	40GB	140GB	200GB	300GB	400GB
Speed Up To	10Mbps	15Mbps	20Mbps	30Mbps	Max 4G
MiFi Device Down Payment	BD5	FREE	FREE	FREE	FREE
WiFi Router Down Payment	BD10	FREE	FREE	FREE	FREE

Mobile Prepaid SimSim Internet Package

Batelco Prepaid Mobile Internet provides high speed connectivity on the go with flexibility and control over how much you spend on data usage each day.

Mobile Prepaid Internet Package	BD7
Threshold	10GB
Speed	4G LTE
Validity	30 days

Mobile Prepaid Internet Vouchers	Threshold	Validity
BD1	1GB	3 days
BD2	2GB	7 days
BD3	3GB	7 days
BD4	4GB	7 days
BD5	8GB	14 days
BD6	10GB	30 days
BD10	20GB	30 days
BD12	24GB	30 days
BD20	40GB	30 days
BD30	60GB	30 days

What is the quickest way to know the **shop timings**?

Simply, dial ***888#**

Choose Shop Timings, and you will receive an SMS with all the timings.

Batelco TV

The best TV experience

Enjoy great viewing with the new Batelco TV OSN Ultimate Entertainment packages.

Exciting content and channels have been added to offer you the best entertainment package ever, starting from BD10/month only.

To subscribe, visit your nearest Batelco shop.



Packages

Batelco TV	Monthly BD10	Monthly BD16	Monthly BD17
Package	OSN Ultimate Entertainment	OSN Pehla Prime	OSN Pinoy Plus
Movie library	500+		
HD Android Box	Free		
Batelco TV App	Free		
Free to Air Channels	100+		
Advance TV Guide	Free		
OSN Movies Add-on	BD7/month		
OSN Ultimate Movies Add-on	BD5/month		
OSN Ultimate Sports Add-on	BD8/month		

Data Roaming Take your data on a world tour

Starting from BD5!

All Postpaid and Prepaid customers can now enjoy up to 5GB of data while roaming.

Benefits	GCC 1 Day	GCC 7 Days	World 14 Days
Threshold	1GB	5GB	2GB
Validity	1 Day	7 Days	14 Days
Price	BD5	BD10	BD20
To Subscribe	Dial *973#		

Stay in total control and do not worry about any additional charges!

- Packages available for Postpaid and Prepaid (SimSim) users.
- Once limit is reached, data will automatically stop
- Data roaming will only work on the allowed preferred operators



For more information,
visit batelco.com/roaming
Terms and conditions apply.

More Benefits, More Rewards
only with **farfesh** rewards program
from Batelco

مزايا أكثر ومكافآت أكبر
فقط مع برنامج **فرفش** للمكافآت
من بتلكو

Microsoft Surface Pro 4

Official Reseller for
Surface Products



Terms and conditions apply.

Home Internet Packages

Get the Surface Pro 4 with the pen and keyboard starting from BD11/month and get the Office 365 for BD1/month.

Model	12 Months	18 Months	24 Months
Microsoft Surface Pro 4 (256GB, i7, 8GB) + Keyboard	BD39.9	BD26.6	BD20
Microsoft Surface Pro 4 (256GB, i7, 16GB) + Keyboard	BD44	BD29.3	BD22
Microsoft Surface Pro 4 (256GB, i5, 8GB) + Keyboard	BD30.1	BD20.7	BD15.5
Microsoft Surface Pro4 (128GB, i5, 4GB) + Keyboard	BD22.1	BD14.8	BD11.1

*Down payment BD50 on 12, 18 & 24 months (Home Internet packages).

Mobile Postpaid Super Packages

Get the Surface Pro 4 with the pen and keyboard starting from BD13/month and get the Office 365 for BD1/month.

Model	12 Months	18 Months	24 Months
Microsoft Surface Pro 4 (256GB, i7, 8GB) + Keyboard	BD44	BD29.4	BD22
Microsoft Surface Pro 4 (256GB, i7, 16GB) + Keyboard	BD48.1	BD32.1	BD24.1
Microsoft Surface Pro 4 (256GB, i5, 8GB) + Keyboard	BD35.1	BD23.4	BD17.6
Microsoft Surface Pro4 (128GB, i5, 4GB) + Keyboard	BD26.25	BD17.5	BD13.2

باقات الإنترنت المنزلي

احصل على جهاز Surface Pro 4 مع القلم و لوحة المفاتيح ابتداءً من 11 د.ب./شهرًا واحصل أيضًا على برنامج Office 365 بـ 1 د.ب./شهرًا.

نوع الجهاز	12 شهر	18 شهر	24 شهر
Microsoft Surface Pro 4 (256GB, i7, 8GB) + Keyboard	39.9 د.ب.	26.6 د.ب.	20 د.ب.
Microsoft Surface Pro 4 (256GB, i7, 16GB) + Keyboard	44 د.ب.	29.3 د.ب.	22 د.ب.
Microsoft Surface Pro 4 (256GB, i5, 8GB) + Keyboard	30.1 د.ب.	20.7 د.ب.	15.5 د.ب.
Microsoft Surface Pro4 (128GB, i5, 4GB) + Keyboard	22.1 د.ب.	14.8 د.ب.	11.1 د.ب.

*مقدم 50 د.ب. على عقد 12, 18 & 24 مع باقات الإنترنت المنزلي فقط.

باقات موبايل سوبر الدفع الشهري

احصل على جهاز Surface Pro 4 مع القلم و لوحة المفاتيح ابتداءً من 13 د.ب./شهرًا واحصل أيضًا على برنامج Office 365 بـ 1 د.ب./شهرًا.

نوع الجهاز	12 شهر	18 شهر	24 شهر
Microsoft Surface Pro 4 (256GB, i7, 8GB) + Keyboard	44 د.ب.	29.4 د.ب.	22 د.ب.
Microsoft Surface Pro 4 (256GB, i7, 16GB) + Keyboard	48.1 د.ب.	32.1 د.ب.	24.1 د.ب.
Microsoft Surface Pro 4 (256GB, i5, 8GB) + Keyboard	35.1 د.ب.	23.4 د.ب.	17.6 د.ب.
Microsoft Surface Pro4 (128GB, i5, 4GB) + Keyboard	26.25 د.ب.	17.5 د.ب.	13.2 د.ب.

Microsoft Surface Pro 4

الوكيل المعتمد لأجهزة
Surface



تطبيق الشروط والأحكام.

رِيح بالك، فلوسك في موبايلك It's more than just a wallet

bwallet

bwallet

The latest Mobile Digital Wallet from Batelco.

Now you can make peer-to-peer money transfer and cashless payments quickly to merchants. Request money from other bwallet users or send money easily and securely using your smartphone.

To download the app, search for bwallet on App Store or Google Play, and start sending and receiving money from your mobile. Available for both Batelco and non-Batelco customers.

bwallet









المحفظة المالية الرقمية للموبايل من بتلكو.

الآن يمكنك إرسال واستلام النقود من شخص لآخر والدفع بدون استخدام بطاقة بكل سهولة وبسرعة وبأمان باستخدام موبايلك.

لتحميل التطبيق، ابحث عن bwallet في App Store أو Google Play لتبدأ بإرسال واستلام النقود من خلال موبايلك.

يمكن لزبائن بتلكو ولغير زبائن بتلكو تحميل التطبيق اليوم.

Merchant	Promotion	Promotion End Date
	Buy 1 & get 1 free on XL and XXXL pizzas. Offer valid for dine-in & take-away only	14-Feb-19
	Buy 1 & get 1 free on ice cream and milkshakes. Offer not valid during public holidays or on delivery	28-Feb-19
	15% discount on - Steaks every Sunday - Meat Platter every Monday - Brisket every Tuesday - Waffles every Wednesday - Fried Chicken every Fridays	31-Dec-18
	50% cashback on movie tickets Maximum cash back is BD12. Cashback will be received in your bwallet monthly. Offer valid across all Cineco locations except City Centre	06-Mar-19
	20% discount on total bill (Offer valid for dine-in and take-away only)	31-Jan-19
	15% cashback on total bill	31-Dec-18
	20% discount on total bill 50% discount on ice creams (Offer not valid in combination with any other offer)	01-Feb-19

Merchant	Promotion	Promotion End Date
	25% cashback on total bill Cashback received in your bwallet monthly. Offer can not be combined with any other offer	31-Dec-18
	15% discount on - Students every Sunday (Students ID required & no discounts on Wednesdays & Thursdays.) - Mango drinks every Monday - Tacos every Tuesday - All Fish dishes every Wednesday No discounts on Wednesdays & Thursdays	31-Dec-18
	20% discount on total bill	04-Jan-19
	15% discount on total bill	01-May-19
	10% discount on total bill	12-Jan-19
	Up to 60% discount on total bill Check in-store for discount details	11-Jan-19
	BD5 cashback on monthly spend of BD30 and above Cashback received in your bwallet monthly	26-Dec-19
	Buy 1 & get 1 free on Signature Dishes. Located at Galleria Mall, Zinj	22-Dec-18

Download **bwallet** now.



حمّل التطبيق الآن.

