# Issue 2 2017

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Payments made quick, easy and secure.



Follow us @batelco











Terms & conditions apply on all packages & offers. Offer are subject to availablity and prices are subject to change

### Are you looking to buy a Smartphone?

#### shop.batelco.com

You can purchase the latest smartphones through our online shop: shop.batelco.com Products available on the website include: Smartphones, TVs, Computers, Tablets, Cameras...etc

### **Super Packages** (Voice & Data)

Super Packages come with unlimited Social Media and 4G LTE, as well as unlimited local minutes and SMS. Amazing features with equally amazing prices.

Super Packages (Voice & Data)	Super 7 BD7	Super 12 BD12 (Voice)	Super 12 BD12 (Data)
Free Minutes (Batelco to Batelco)	Unlimited	Unlimited	CO Unlimited
Free SMS (Batelco to Batelco)	Unlimited	Unlimited	Unlimited
Free Minutes (other operations)	FREE 300 minutes	1,000 minutes	FREE 300 minutes
Data 4G LTE*	Unlimited	Unlimited	Unlimited
Bahrain WiFi	2GB	2GB	2GB
Minutes rates to other operators	20 Fils	30 Fils	20 Fils
SMS Rate (Nat/Int)	20 Fils	25 Fils	20 Fils
Device Contract 12/18 month	As Addon	As Addon As Addo	
Registration	BD5	BD5	BD5
Free Social Media	8	🦫 f 🎯 🕶 🔼 🕡 in 🖫	<b>)</b> (3)

Add a smartphone to your Super Package, starting from BD5/month. For more information, please visit shop.batelco.com or any of our retail shops.

#### **Device Installments**

Device	12 months	18 months	24 months
iPhone 7 128GB	BD26.7	BD17.8	BD13.3
iPhone 7 Plus 128GB	BD30.8	BD20.6	BD15.4
Samsung Galaxy S7 EDGE	BD17.9	BD11.9 BD8.	
Huawei Mate 9	BD20	BD13	BD9.9
Huawei Honor 6X	BD7.8	BD5.2	BD3.9

# Our Favorites! With our Smart Packages



iPhone 7 Smartphone

Display 4.7" | iOS 10.1 |
Camera: Back 12 MP / Front: 7 MP



**Galaxy S7 EDGE** Smartphone

Display 5.5" | Android OS 6.0 |

Camera: Back 12 MP / Front: 5 MP



Huawei Mate 9 Smartphone

Display 5.9" | Android OS | V7.0 (Nougat) | Camera: Dual 20 MP + 12 MP / Secondary: 8 MP



**Huawei Honor 6X** Smartphone

Display 5.5" | Android OS 6.0 | Camera: Dual 12 MP + 2 MP / Secondary: 8 MP

### What is the quickest way to **block sms?**

Simply, dial \*888#

To stop receiving unwanted text messages (spam messages) from any sender ID, choose the 3rd menu option (Block SMS), where you can block, unblock, and view your blocking list.



### **Prepaid Refill Vouchers**

Prepaid Vouchers	Credit	Validity Period
BD30	BD33.250	430 days
BD20	BD22.5	365 days
BD12	BD13.5	180 days
BD10	BD10.750	90 days
BD5	BD5	40 days
BD4	BD4	30 days
BD3	BD3	25 days
BD2	BD2	10 days
BD1	BD1	5 days

### **New Prepaid Packages (SimSim)**

New SimSim Packages	Weekly	Monthly
Price	BD1.5/week	BD6/Month
Free local minutes	200* Minutes	1000* Minutes
4G data	2GB **	12GB **
Special international rates	India 16 fils, Bangladish 16 fils, Pakistan 17 fils, Philippines 50 fils, Srilanka 47 fils, Nepal 43 fils	India 16 fils, Bangladish 16 fils, Pakistan 17 fils, Philippines 50 fils, Srilanka 47 fils, Nepal 43 fils
Activation	Send "W1" to 88188 or dial *200#	Send "M6" to 88188 or dial *660#
Deactivation	Send "DW1" to 88188 or dial *201#	Send "DM6" to 88188 or, dial *662#
Check free minutes	*122*109#	*122*110#

<sup>\* 200</sup> local min = 100 + (100 promotional)

#### SimSim Short Codes

Service	Add 1GB Data Bundle
Price	BD1
Activation	Send "V1" to 88188 or dial *911#
Service	Add 3GB Data Bundle
Price	BD3
Activation	Send "V3" to 88188 or dial *922#
Service	Add 8GB Data Bundle
Price	BD5
Activation	Send "V8" to 88188 or dial *933#
Service	Add 20GB Data Bundle
Price	BD10
Activation	Send "V10" to 88188
Activation	or dial *944#
Service	or dial *944#  Subscribe to GCC 1 Day  Roaming Package
	Subscribe to GCC 1 Day
Service	Subscribe to GCC 1 Day Roaming Package
Service Price	Subscribe to GCC 1 Day Roaming Package  BD5  Send "GCC1" to 88188
Service Price Activation	Subscribe to GCC 1 Day Roaming Package  BD5  Send "GCC1" to 88188 or dial *973#  Subscribe to GCC 7 Days
Service Price Activation Service	Subscribe to GCC 1 Day Roaming Package  BD5  Send "GCC1" to 88188 or dial *973#  Subscribe to GCC 7 Days Roaming Package
Service Price Activation Service Price	Subscribe to GCC 1 Day Roaming Package  BD5  Send "GCC1" to 88188 or dial *973#  Subscribe to GCC 7 Days Roaming Package  BD10  Send "GCC7" to 88188
Service Price Activation Service Price Activation	Subscribe to GCC 1 Day Roaming Package  BD5  Send "GCC1" to 88188 or dial *973#  Subscribe to GCC 7 Days Roaming Package  BD10  Send "GCC7" to 88188 or dial *973#  Subscribe to World
Service Price Activation Service Price Activation Service	Subscribe to GCC 1 Day Roaming Package  BD5  Send "GCC1" to 88188 or dial *973#  Subscribe to GCC 7 Days Roaming Package  BD10  Send "GCC7" to 88188 or dial *973#  Subscribe to World 7 Days Roaming Package
Service Price Activation Service Price Activation Service Price	Subscribe to GCC 1 Day Roaming Package  BD5  Send "GCC1" to 88188 or dial *973#  Subscribe to GCC 7 Days Roaming Package  BD10  Send "GCC7" to 88188 or dial *973#  Subscribe to World 7 Days Roaming Package  BD20  Send "WWW7" to 88188
Service Price Activation Service Price Activation Service Price Activation	Subscribe to GCC 1 Day Roaming Package  BD5  Send "GCC1" to 88188 or dial *973#  Subscribe to GCC 7 Days Roaming Package  BD10  Send "GCC7" to 88188 or dial *973#  Subscribe to World 7 Days Roaming Package  BD20  Send "WWW7" to 88188 or dial *973#

<sup>\*1000</sup> local Min= 500+(500 promotional)

<sup>\*\* 2</sup>GB = 1GB + (1GB promotional) \*\*12GB=6GB+(6GB Promotional)

### What is the quickest way to purchase 123CALL cards?

Simply, dial \*888#

To purchase 123Call Calling Cards from your mobile, dial \*888#, then choose the voucher denomination (900fils/BD3/BD5) and then you'll recieve SMS confirmation with the voucher number.

# Home Broadband Routers!

Available with our Packages



#### Almond+ Dual-Band AC1750 Router

Touchscreen WiFi Routers &
Home Automation Hubs.
Up to 5 GHz 1300 Mbps & 2.4 GHz
450 Mbps & 5000 sq. ft. range
Control your Yale Locks, Nest Thermostat,
Philips Hue Lights and other connected
home devices from the Almond app
12 Months Instalment | BD7



Superfast Fibre Packages	Monthly BD20*	Monthly BD30*	Monthly BD40*	Monthly BD50*	Monthly BD75*	Monthly BD150*
Package Speed	20Mbps	30Mbps	40Mbps	80Mbps	100Mbps	500Mbps
Upload Speed	2Mbps	5Mbps	5Mbps	10Mbps	10Mbps	50Mbps
Threshold (GB)	200GB Unlimited	300GB Unlimited	400GB Unlimited	500GB Unlimited	600GB Unlimited	1TB Unlimited
Throttling Speed	2Mbps	5Mbps	5Mbps	10Mbps	15Mbps	50Mbps
Unlimited YouTube & Weekend	BD3/ month**	Unlimited	C\( \) Unlimited	C\( \text{Unlimited} \)	Unlimited	Unlimited
Unlimited Netflix	BD5/month	BD5/month	BD5/month	BD5/month	BD5/month	BD5/month
Registration Fees	FREE	FREE	FREE	FREE	FREE	FREE

<sup>\*</sup>Contract 1 year. \*\*Contract 2 years.



### TD-W8968 ADSL2 + Modem Router

ADSL Router, 300Mbps wireless 802.11n speeds 12 Months Instalment | BD1.5



#### TP-LINK RE200 WiFi Range extender

AC750 universal wireless dual band
Range extender

12 Months Instalment | BD1.7

#### **Fast Internet Packages**

Fast Packages	Monthly BD10*	Monthly BD12*	Monthly BD15*
Package Speed	6Mbps	10Mbps	14Mbps
Upload Speed	1.5Mbps	2Mbps	2Mbps
Threshold (GB)	Unlimited	Unlimited	Unlimited
Throttling Speed	1.5Mbps	1.5Mbps	2Mbps
Unlimited YouTube & Weekend	BD3/month**	BD3/month**	BD3/month**
Unlimited Netflix	BD5/month	BD5/month	BD5/month
Registration Fees	FREE	FREE	FREE

<sup>&#</sup>x27;Contract1year. '\*Contract2vears.



#### What is the quickest way to refill **SimSim lines?**

Simply, dial \*888#

To refill any SimSim line, you can dial \*888# and choose the SimSim Services option from the menu. You have the option to either refill or transfer credit to any other number.

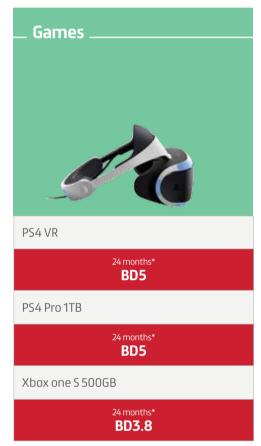
### **Broadband Installments** without registration charge!

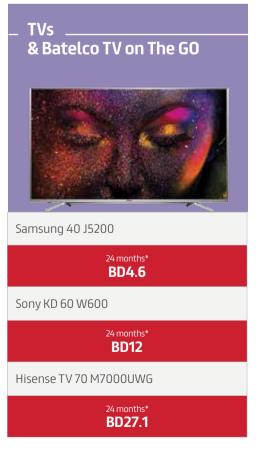
Exclusive offers available on interest-free installments, with payment periods of 24 months, only for Batelco Broadband customers.

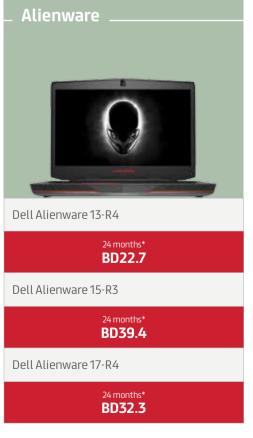




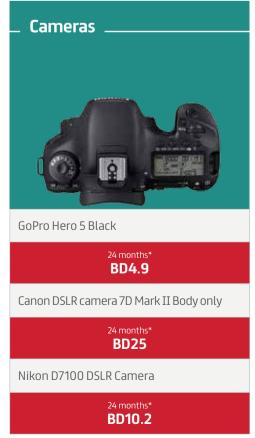












### What is the quickest way to know the remaining data?

Simply, dial \*888\*1\*1# or visit portal.batelco.com/boost

Keep an eye on your mobile data usage by dialing \*888\*1\*1# or by visiting portal.batelco.com/boost You'll get more details about the used data, remaining data, and you can upgrade your package too.

#### Mobile Internet Devices!

#### Available with our Packages



Huawei Router B525 4G LTE Cat 6 Speed: 300 Mbps (DL) / 50 Mbps (UL) WiFi: Up to 32 users



ZTE MF253v 4G LTE Cat 4 Speed: 150 Mbps (DL) / 50 Mbps (UL) WiFi: Up to 32 users



TP-Link MR6400 Router 4G LTE Cat 4 Speed: 150 Mbps (DL) / 50 Mbps (UL) Wireless: Up to 300Mbps



TP-Link M7350 MIFI 4G LTE Cat 4 Speed: 150 Mbps (DL) / 50 Mbps (UL) WiFi: Up to 15 users

### **Mobile Internet Packages**

With Batelco 4G LTE get the instant access without waiting, streaming with no buffering, enhanced online gaming experiences, super fast download and upload speeds and improved Cloud computing and M2M services.

Postpaid Internet Packages	Monthly BD <b>10</b>	Monthly BD15	Monthly BD20	Monthly BD30	Monthly BD <b>45</b>
12 Months Contract	20GB Unlimited	40GB Unlimited	80GB Unlimited	130GB Unlimited	300GB Unlimited
24 Months Contract	40GB Unlimited	Unlimited	Unlimited	300GB Unlimited	500GB Unlimited
MiFi Devices 12 months Down payment	BD5	FREE	FREE	FREE	FREE
WiFi Router 12 months Down payment	BD10	FREE	FREE	FREE	FREE
Sim Cards	2	2	3	3	4

### **Prepaid Internet Packages**

Batelco prepaid mobile Internet provides high speed connectivity on the go with flexibility and control over how much to spend on data usage each month.

Prepaid Data Starter Pack	Threshold	Validity	
BD2	2GB	7 days	Free
BD7	10GB	30 days	Free

Prepaid Mobile Internet Vouchers	Threshold Validity		
BD1	1GB	3 days	
BD2	2GB	7 days	
BD3	3GB	7 days	
BD4	4GB	7 days	
BD5	8GB	14 days	
BD10	20GB	30 days	
BD12	24GB	30 days	
BD20	40GB	30 days	
BD30	60GB	30 days	

#### What is the quickest way to know the **shop timings?**

Simply, dial \*888#

To get the latest working hours of all our Retail Shops, simply dial \*888# and choose (Shop Timings). You'll receive an SMS with all the timings.



### The best TV Experience

**Batelco TV** is a complete Home entertainment solution, bringing content from across the world in One Box.





#### Packages:

Batelco TV	BD <b>10</b>	BD <b>14</b>	BD <b>16</b>	BD <b>30</b>	BD <b>36</b>
OSN Family Package	Family	Pehla	Pinoy	Gold	Platinum
Movie Library	Up to 1000	Up to 1000	Up to 1000	Up to 1000	Up to 1000
Catch up tv	Up to 50 channels	Up to 50 channels	Up to 50 channels	Up to 50 channels	Up to 50 channels



### **Introducing Batelco Mobile Payment** Service with Ithmaar Bank.

Batelco's Mobile Payment Service with Ithmaar Bank is a contactless payment method which allows you to make contactless purchases in store through your phone. Simply tap your phone on any NFC reader the next time you are shopping to make a payment.



#### **Benefits**



#### Convenience

Pay for items without the need of your wallet.



Instant cashless payment i.e. no more waiting for change or having to swipe your card



#### Security

All payments and information is kept secure



#### Remote payment

Making payments from the comfort of your seat

#### How to subscribe?

To subscribe, all you need to do is visit Ithmaar Bank stand located at our Batelco retail shops (Seef mall - Manama) to apply for your eCard and receive your NFC tag.

#### How to activate?

After receiving your eCard from Ithmaar Bank, SMS the 16

digit code located on the back of the NFC tag to 38188188

You will receive an SMS with your 4 digit PIN that you will use to verify transactions

#### How to top up?

- Log on to the Ithmaar Bank website www.ithmaarbank.com/epayment
- Use any local debit card to top-up your account with the desired amount

#### How to inquire about your balance?

To check your balance SMS 'BI' to 38188188

#### Where can I use it?

In-store purchases across selected merchants in Bahrain including fashion stores, grocery shops...etc.

Visit www.batelco.com for a complete list of participating merchants

For more information, please contact Ithmaar Bank's call centre on +97313303030



# **More benefits, more rewards**Only with **farfesh** rewards program from Batelco

# **باقات تجوال البيانات** خذ بياناتك في رحلة حول العالم.

#### باقات تجوال البيانات ابتداءً من 5 د.ب يومياً

الآن جميع زبائن الدفع الشهري ومسبق الدفع يمكنهم الاستمتاع ببيانات تصل حتى 5GB أثناء التجوال.

المميزات	دول الخليج (يوم واحد)	دول الخليج (7 أيام)	مالحال طوء (ماياً 7)	
تانايباا قحس	1GB	5GB	1GB	
الصلاحية	يوم واحد	7 أيام	7 أيام	
الحساا	5 د.ب	10 د.ب	20 د.ب	
للاشتراك	اتصل على #973*			

### كن في تحكُم تام حيث لن تُحتسب أيّة رسوم إضافية!

- الباقات متوفّرة لزبائن الدفع الشهرى ومسبق الدفع (سمسم).
- سبتم إيقاف خدمة بيانات التحوال تلقائياً عند استنفاذ سعة البيانات.
  - بيانات التحوال متاحة فقط على الشبكات المختارة.



جـــدّد عالــمــك

لمعرفة الشبكات والمزيد من المعلومات، تفضل بزيارة batelco.com/ar/roaming تطبق الشروط والأحكام.

### farfesh rewards program

Our rewards program gives you loyalty points every time you refill or pay your mobile bill, which can be redeemed for credit back.

Additionally enjoy special offers and amazing discounts from our official partners.

### برنامج **فرفش** للمكافآت

برنامج المكافآت من بتلكو يمنحك نقاط فرفش للمكافآت عند كل إعادة شحن أو عند دفع فاتورة الموبايل واستبدلها برصيد في حسابك.

#### farfesh Loyalty Points:

- **1.** For every BD1 you spend on SimSim refills or bill payment (on time and in full) you will get 1 farfesh loyalty point
- 2. You will receive a notification of the points awarded
- **3.** Once you collect 100 farfesh loyalty points and above you can start redeeming it for credit back into you account

### نقاط فرفش للمكافآت:

- 1. مقابل كل دينار واحد تنفقه على شحن رصيد سمسم آو دفع فاتورة الموبايل (في وقتها وبالكامل)، ستحصل على نقطة فر فش واحدة
  - 2. ستحصل على الثيار بعدد النقاط التي قمت تجميعاً
- **3.** عندما تتجمع لديك **100** نقطة فما فوق، سيمكنك استبدال النقاط برصيد في حسالك

Points	BD Rewards	Redemption SMS Code
100	1	BLN100
600	6.3	BLN600
1000	11.1	BLN1000
2000	25.2	BLN2000
3000	Handset voucher worth BD200	VCH3000

To check your accumulated **farfesh** loyalty points, send POINTS to 88666

للاستفسار عن عدد نقاط فرفش للمكافآت في حسابك. ارسل POINTS الى 88666

## مزايا أكثر ومكافآت أكبر فقط مع برنامج **فرفش** للمكافآت من بتلكو



#### farfesh Partners:

Just because you are a Batelco mobile customer, you can enjoy special discounts and offers from our farfesh partners.

#### شركاء فرفش الرسميين:

لكونك من زبائن خدمة الموبايل من بتلكو ، يمكنك الاستفادة من العديد من العروض والخصومات المقدمة من شركاء فرفش الرسميين.

Below are our official farfesh partners with their codes. To benefit from the offers, send the partner code to 88666.

> للاستفادة من عروض فرفش أرسل الرمز الخاص إلى 88666

	0.70
Dining Partners	SMS Code to 88666
	BURGER KING
COSTA COFFEE	COSTA
chilis	CHILIS
GUECHI	DQ
	DOSA PLAZA
MANAGE	MC
TOTAL TOTAL STATE OF THE STATE	PAPA JOHNS
Maya	MAYALACHOCOLATERIE
Box	BOXIT
419860)	FRESCO_BH
(-j-v)	FATIMA GUL
iju Burger Gr///s	BLUBURGER
<b>©</b>	TIM
	MAYADELICES
FROYLE	CANDY LAND
	TOPANDDIP

Electronics Partners	SMS Code to 88666
Benq	BENQ
_BOSE	BOSE
<b>brother</b> at your side	BROTHER
Lexar	LEXAR
Nikon	NIKON
SONY	SONY

Services Partners	SMS Code to 88666
as during	ALMARZ00G
dige	LALABELLA

Health Partners	SMS Code to 88666
EHSDH  Was at 1 All parties plans  Here the All parties pl	HSDH
GRADIA MUTRIPON	GAN
Key Tet	KHEALTH
-Name	WSMC
A E STOR T I C H E S TORN T R E James protections for	DRRANA

Lifestyle Partners	SMS Code to 88666
<b>∆</b> brabantia	BRABANTIA
<b>⊠</b> Budget`	BUDGET
Descamps	DESCAMPS
guzzini*	GUZZINI
REVOLT	REVOLT
faten	FATEN BEAUTY
GA GANNAL AUTOMOTIVE	GABAHRAIN
Mathilde M.	MATHILDE M
SENCOR	SENCOR
and the state of t	ALJASER
O WINNERS	WINNERS
A	ALAREENBH

Fashion Partners	SMS Code to 88666
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CASIO.	CASIO
G-SHOCK	G SHOCK
<u>Slazenger</u> .	SLAZENGER
MORSECO	MORSSEGO

Entertainment Partners	SMS Code to 88666
A CONTRACTOR OF THE CONTRACTOR	LPOD WATERPARK
SENBal Master	SCUBAMASTER
##i Wah@ooj	WAH000
Acidea	ADHARI

Travel Partners	SMS Code to 88666
طرار/الخليج Gulf Air	GULF AIR